

# MVDC Support

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## Securance Email Security Example

2023-12-19 - Richard Woolf - [Outlook Email](#)



### **Securance: A proactive signature-based email filtering solution**

You may receive email from Securance. This is a email security company that monitors for spam or potential harmful email.

When you receive an email from Securance, it will show you what has been stopped and moved to your JUNK EMAIL folder.

If you believe an email has been sent to this folder incorrectly you can retrieve it from there and move it back into your INBOX folder.

### **Example of SECURENCE Email:**

**From:** Securence Reports <[reports@securence.com](mailto:reports@securence.com)>  
**Sent:** Tuesday, December 19, 2023 7:12 AM  
**To:**  
**Subject:** Quarantine Digest - 12/19/23



## Quarantine Digest

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Prepared for: [redacted]@mvcdc.org

Message Count: 1

From	Subject	Time	Action
Monday, December 18, 2023			
[redacted]@reset.com	[redacted]sk a coach a question	7:02 am	<a href="#">Release</a> <a href="#">Allow</a> <a href="#">Block</a>

This report includes email for these addresses:

[redacted]@mvcdc.org

### Helpful tips:

- To move an email to your inbox, click "Release".
- To move an email to your inbox and whitelist the sender, click "Allow".
- To blacklist the sender, click "Block".
- Clicking on subject links in this report will open your web browser and display the message.
- For more information about digests, please visit our [blog](#).



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