

# MVDC Support

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## Not Getting Help Desk Email?

2023-08-31 - Richard Woolf - [General](#)



Please look in your JUNK folder to verify if this is where email from our **MVDC Support** Helpdesk is getting sent. If you do find email from [hdesk@mvcdc.org](mailto:hdesk@mvcdc.org) in your junk folder, please do the following:

1. Click open the **JUNK EMAIL** folder (in the list on the left side of the screen)
2. Hover over the email from **MVDC Support** ([hdesk@mvcdc.org](mailto:hdesk@mvcdc.org))
3. Right-click on the email
4. Scroll down to **JUNK**
5. Click on **NEVER BLOCK SENDER**
6. Move all email from MVDC Support ([hdesk@mvcdc.org](mailto:hdesk@mvcdc.org)) to your inbox

Now any new email from **MVDC Support** ([hdesk@mvcdc.org](mailto:hdesk@mvcdc.org))

should go automatically to your **INBOX** and not the **JUNK EMAIL** folder.

