

# MVDC Support

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## ChildPlus is Running S-L-O-W Today

2023-08-07 - Richard Woolf - [Database](#)



You may have noticed today that you are seeing the spinning icon a lot when you are trying to access ChildPlus today. I have contacted ChildPlus Support, and this is their response:

“Our team is aware of this as there was a change made to our server over the weekend. Our plan is to reboot the server after hours tonight, though it is possible we will reboot it sooner than that. Doing this will make ChildPlus unavailable for a few minutes, so if that happens, you will know it is just us rebooting the server.”

I requested they reboot their servers as soon as possible as the wait would likely be less than having to watch a spinning icon all day. Hopefully this issue is resolved soon.

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