

MVCDC Support

[Knowledgebase](#) > [Database-related \(ChildPlus, ASQ, COR, ...\)](#) > [ChildPlus](#) > [Why is the time not correct when I use the ChildPlus Attendance App on my iPad?](#)

Why is the time not correct when I use the ChildPlus Attendance App on my iPad?

Richard Woolf - 2026-03-28 - [ChildPlus](#)

If the current time is not correct on your iPad, then the **LOCATION SETTINGS** were not setup correctly. To fix this, please do the following steps:

Make sure the IOS operating system is up to date:

1. Go to **SETTINGS** (in the IT SUPPORT folder)
2. Go to **GENERAL** (on the left side)
3. Go to **SOFTWARE UPDATE** (top of right side)
4. If it says there is an update agree to install it. Then let it install. You may need to plug it in if the battery is less than 50%

Go to the MaaS360 app (in the IT SUPPORT folder)

1. Select **SETTINGS** (if you see a group of icons)
2. Select **LOCATIONS**. If asked, agree to allow locations when app is open. If you see a map then it is set correctly.

Go to SETTINGS (in IT SUPPORT folder)

1. Go to **PRIVACY** (on the left side of screen, could be labeled **Privacy & Security**)
2. Go to **LOCATION SERVICES** (on the right side of the screen)
3. Make sure **LOCATION SERVICES** is turned on. Slider will be green if it is)
4. Scroll down to **MaaS360** and select it
5. Change settings to: **ALWAYS**, then back out of settings to main screen.

Once these steps are completed then the iPad should update to the correct time.