

MVDC Support

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I'm Not Receiving Text Messages from One Call Now (I Opted-Out)

Richard Woolf - 2026-03-27 - [One Call Now](#)



If you are not receiving the employee text messages sent weekly from One Call Now then it is likely that you have chosen to OPT-OUT at some point in the past.

In order to start receiving text messages from MVDC again, you will need to opt back in. To do this:

1. Open up the "Menu" on your cell phone
2. Look for the "Messaging" option (this usually looks like an envelope.)
3. Select "New Text Message."
4. Type in **22300** in the "To" field
5. Type the word **Alert** in the message field

Note: Some cell phones have you type your message first and enter whom you are sending it to second.

Please save the number 223-00 into your mobile contacts with the name MVDC or Miami Valley Child Development Centers so that your phone does not send One Call Now message to a spam or Unknown Sender folder. Once you do these steps you should start receiving the texts sent out to MVDC employees.
