MVCDC Support

I Need Assistance With Adding/ Removing A Child in COR Advantage/ KAYMBYU/ eDECCA/ Brigance

Richard Woolf - 2025-09-24 - COR Advantage / Kaymbu/ eDECA / Brigance

Assistance With Adding/ Removing A Child in COR Advantage/ KAYMBYU/ Brigance

If you need assistance when trying to add, remove, or transfer a child in COR Advantage / KAMBYU/ Brigance, complete the the appropriate forms using one of the links below:

There is a **NEW PROCESS** starting for the 2025-2026 program year. **The links below will take you to the correct support channel.**

You may also find this list by going to the **MVCDC Intranet**; then go to:

IT > DATABASE CORNER > MATRIX

Support Channels:

DATABASE	WHO (click link)	WHAT
ASQ	Help Desk (DeskPro)	Ticket
Brigance	Intranet (IT > Database Corner > Forms/ Links)	Database Update Form for Specific Region
ChildPlus	Help Desk (DeskPro)	Ticket
COR Advantage	Intranet (IT > Database Corner > Forms/ Links)	Database Update Form for Specific Region
eDECA	Intranet (IT > Database Corner > Forms/ Links)	Database Update Form for Specific Region
Letter Links	MRiffle@mvcdc.org	Email
PQA	ChildScreen@mvcdc.org	Email
TSGold	CJunius@mvcdc.org	Email

Related knowledgebase articles:

I don't have a login for COR Advantage / Kaymbu

How do I change my access to COR / Kaymbu or Brigance

How do I add/ remove/ transfer staff in COR Advantage/ KAYMBYU/ Brigance

- Tags
- Cor/ Kaymbu