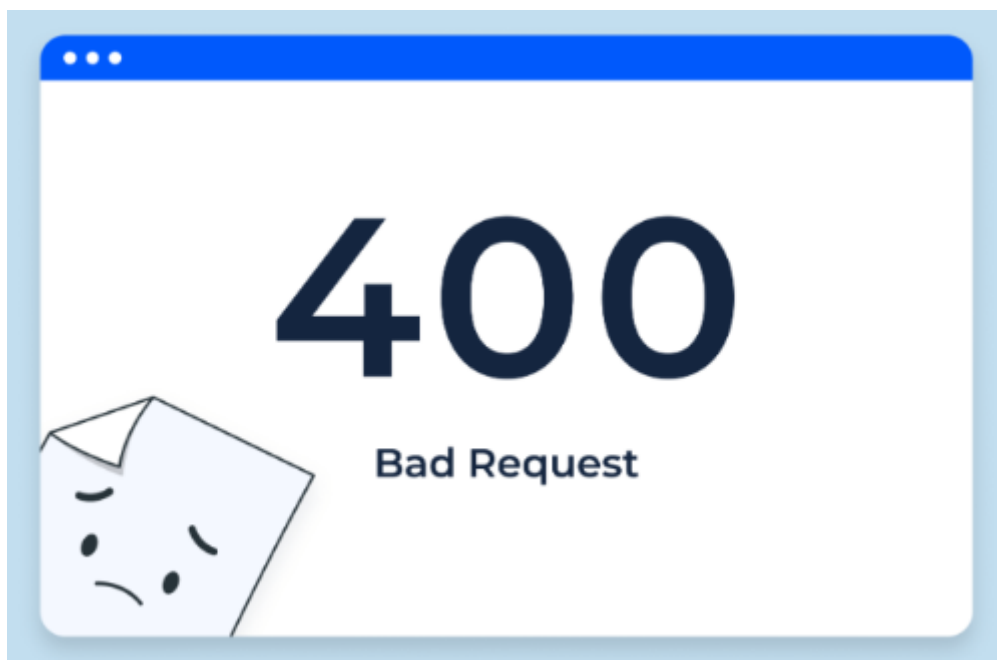




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How do I fix iPad error code 400 in ChildPlus Online app?

Richard Woolf - 2026-04-24 - [ChildPlus](#)



Error Code 400

If you are getting error code 400 when you try to use the ChildPlus Online app on your iPad, this is probably caused because your iPad Operating System is not up to date.

The fix for this issue is to update the operating software on the iPad. To do this, follow the instructions in this knowledgebase article:

[Help Center](#) > [Knowledgebase](#) > [iPhones & iPads](#) > [How do I update my iPad to the newest OS version?](#)

I also recommend clearing your browser history (and cookies). To do this, follow the instructions in this knowledgebase article:

[Help Center](#) > [Knowledgebase](#) > [iPhones & iPads](#) > [How do I CLEAR HISTORY in my iPhone / iPad Safari Browser?](#)

Once your iPad is updated and the history has been cleared, the ChildPlus Online app

should work again.

If you still cannot log into the ChildPlus Online app on your iPad or iPhone after updating your IOS **and** clearing your Safari history, try opening the Safari browser instead and go to: <https://app.childplus.com/MiamiValley>. Also, please submit an **IT** ticket requesting assistance with this issue.
